

# Virginia Wireless E-911 Services Board

## Project Management Monthly Activity Report

Vendor: Kimball & Assoc.  
 Region/Locality: Tri-Cities  
 Period: 11-30-02 to 12-27-02

Activity Report					
Task	Locality	% Complete	Total Hours	Hours this period	Comments
<b>Active Tasks</b>					
<b>PROJECT REPORTING</b>					
-Developed monthly reports for the State WSB	Region			10	
-Provided status updates to all PSAP's in region regarding WSP implementations	Region			6.2	
<b>PLANNING</b>					
-Letters were sent to PSAP's using Motorola Centralink CPE advising them of the status of adjustments to allow the CPE to handle calls in different formats. The letter also advised of the planned dis-continuation of support for the product. A recommendation was made to these PSAP's to begin the process to acquire new CPE as soon as practical.	Pbrg, Col Hts, PG			2	
-Reviewed reports from WSP's and confirmed current status of implementation with each PSAP for each carrier	Region			6.25	
<b>ACCEPTANCE TESTING/CUT-OVER</b>					
-Conducted or coordinated actual call testing with all PSAP's this month	PG, CC, NK, Col Hts, Pbrg, Hpwl			56.25	-Prince George Co and Charles City Co are receiving Phase I calls from all carriers offering service in their county. -All other jurisdictions are receiving Phase I calls from at least one carrier successfully -Hopewell waiting on final deployment from Alltel, anticipated Jan 03; all others live -Colonial Heights receiving calls from VZW, others are waiting on trunks from WSP to LEC to be installed. -New Kent Co receiving calls from all carriers except Nextel and T-Mobile. -Petersburg receiving calls from all carriers except nTelos. Routing issues are being worked out by nTelos.
-Identified issues with Plant CPE and Magic call management systems and their ability to process calls in different formats. This issue was researched and has been elevated to the WSB for resolution.	NK, Hpwl, CC			10	Position paper submitted to WSB

<b>LEC/WSP LIASION</b>					
-Identified an issue with nTelos handling of overflow calls and where the calls are routed. Issue was researched, then elevated to the WSB for resolution.	Pbrg			4	
Worked to accommodate VZW/TCS last minute push for deployment. VZW/TCS in many cases acted without regards to the wishes of the PSAP's. This issue was researched and has been elevated to the WSB for resolution.	Region			15.75	
<b>MAPPING/GIS ASSISTANCE</b>					
-Began the process of determining how each PSAP will move on to Phase II deployment in order to develop an individual plan for each PSAP and how they will plan to utilize the Phase II information as it pertains to mapping systems.	Region			8	Depending on schedules, meetings with PSAP contacts were by phone or in person. Follow up to continue on this work next month.
-Reviewed and verified call routing maps, submitted corrections to third party vendors and WSP's	NK, Pbrg, Hpwl, Col Hts			13.5	In NK, all routing for Nextel and T-Mobile had to be redone as no records of it ever being completed could be found by county or WSP's
<b>TRAINING ASSISTANCE</b>					
-While conducting testing, informal training was provided to PSAP personnel as to what the information being displayed means and how it can be used to assist dispatch.	Region			11	
-Completed final draft of Wireless Training package for PSAP's. Started final review.	Region			16	Final training package to be offered to PSAP's Jan 03

Completed Tasks					
ASSESSMENTS					
With successful installation of logging recorder at Charles City Co., assessments are now complete. Updates were made to the regional database to reflect these changes.	CC	100%		1	
-Provided oversight to Charles City County for final acceptance testing and training on new logging recorder. Installation and cutover was successful.	CC	100%		4	
			0	5	

Issues of Importance		
Issue	Actions Proposed to Resolve Issue	Comments

**SUMMARY**

All PSAP's in the Tri-Cities Region are capable of handling Phase I calls and all are handling at least some Phase I calls. Several carriers are still working to final deployment with routing issues and trunk issues being resolved.

If current deployment schedules are held to, Phase I should be complete in Tri-Cities approximately February 1, 2003.